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TOL Customer Service
Available 24/7/365
1 (800) 600 9332

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Numbers located at "Contact Us"



What is TOL? Why would I want to access TOL?

TOL is the Department of Defense's online patient portal. TOL provides Military Health System patients, who receive care at a military hospital or clinic, convenient online access to appointing, prescription refill, Blue Button personal health data and other health care information and services.

Why do I need DoD credentials to access TOL?

CAC, DS Logon, or DFAS myPay credentials are used to validate that you are an eligible TRICARE patient and to ensure the security of your personal health data.

Who is eligible for DoD credentials?

If you are a TRICARE patient, at least 18 years old, and receive care at a military hospital or clinic, you are eligible for DoD credentials.

What types of DoD credentials can I use to access TOL?

- DoD Self-Service Logon (DS Logon) Premium (Level 2)
- DoD Common Access Card (CAC)
- Defense Finance and Accounting Services (DFAS) myPay

How do I log in to TOL using DS Logon Premium credentials?

1. Go to www.tricareonline.com and click the “**Login**” button.
2. Enter your DS Logon username and password, and click the “**Login**” button.

If you would like to obtain or learn more about DS Logon, please visit the DS Logon Self-Service website located at:

<https://myaccess.dmdc.osd.mil/identitymanagement/help.do?execution=e2s1>

How do I log in to TOL using DoD CAC credentials?

1. Go to www.tricareonline.com and click the “**Login**” button.
2. Ensure your CAC is in the reader and click the “**Login**” button.

If you have questions or would like more information about DoD CAC, please visit the CAC website located at:

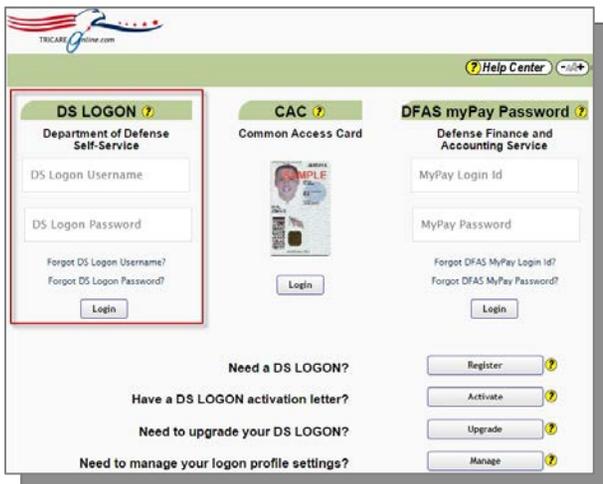
<http://www.cac.mil/>

How do I log in to TOL using DFAS myPay credentials?

1. Go to www.tricareonline.com and click the “**Login**” button.
2. Enter your myPay Login ID and myPay password, and click the “**Login**” button.

If you have questions or would like more information about DFAS myPay, please visit the DFAS myPay website located at:

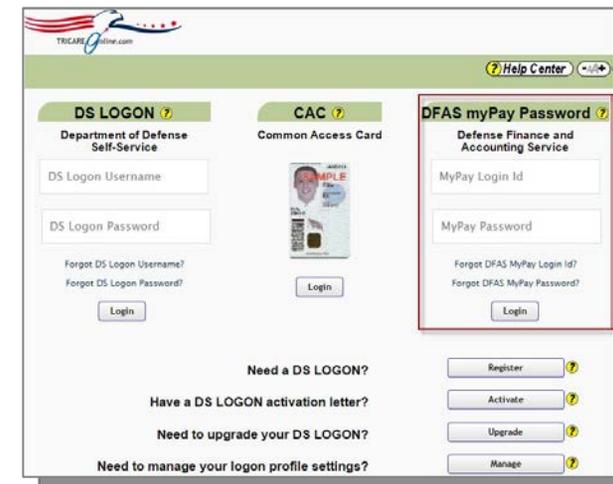
<https://mypay.dfas.mil/mypay.aspx>



The screenshot shows the TOL login page with three main sections: DS LOGON, CAC, and DFAS myPay Password. The DS LOGON section is highlighted with a red box. It includes fields for DS Logon Username and DS Logon Password, a Login button, and links for forgot username/password and registration/activation/upgrade/management options. The CAC and DFAS myPay Password sections are also visible but not highlighted.



The screenshot shows the TOL login page with three main sections: DS LOGON, CAC, and DFAS myPay Password. The CAC section is highlighted with a red box. It includes a Common Access Card image, a Login button, and links for forgot username/password and registration/activation/upgrade/management options. The DS LOGON and DFAS myPay Password sections are also visible but not highlighted.



The screenshot shows the TOL login page with three main sections: DS LOGON, CAC, and DFAS myPay Password. The DFAS myPay Password section is highlighted with a red box. It includes fields for MyPay Login Id and MyPay Password, a Login button, and links for forgot login id/password and registration/activation/upgrade/management options. The DS LOGON and CAC sections are also visible but not highlighted.