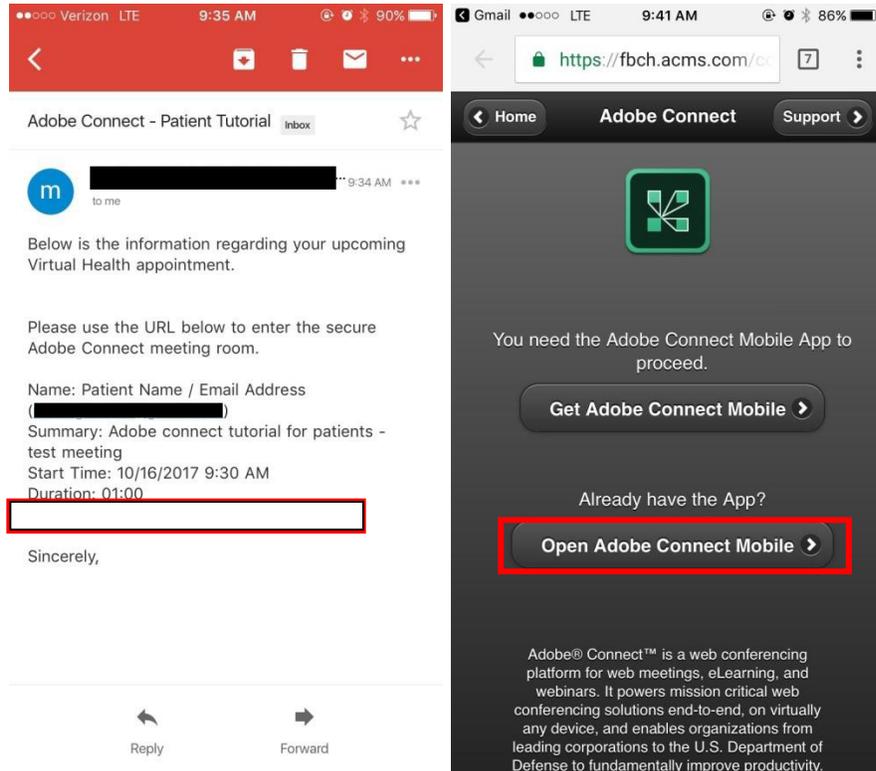


Adobe Connect Instructions for Patient Use

1.) Open email from provider and click on the link or copy paste the link to your web browser (Internet Explorer or Chrome).

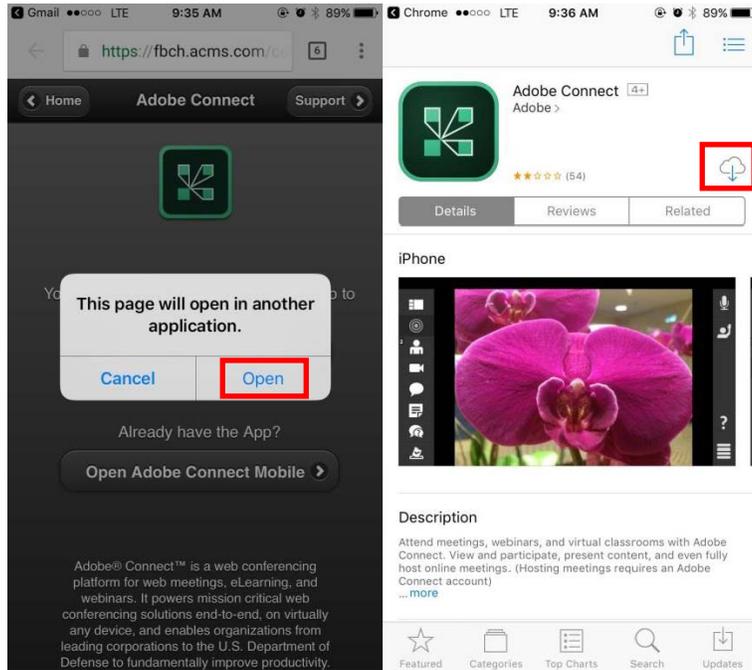
The link will open a page in your browser and direct it to the Adobe Connect Webpage. Select “Open Adobe Connect Mobile”



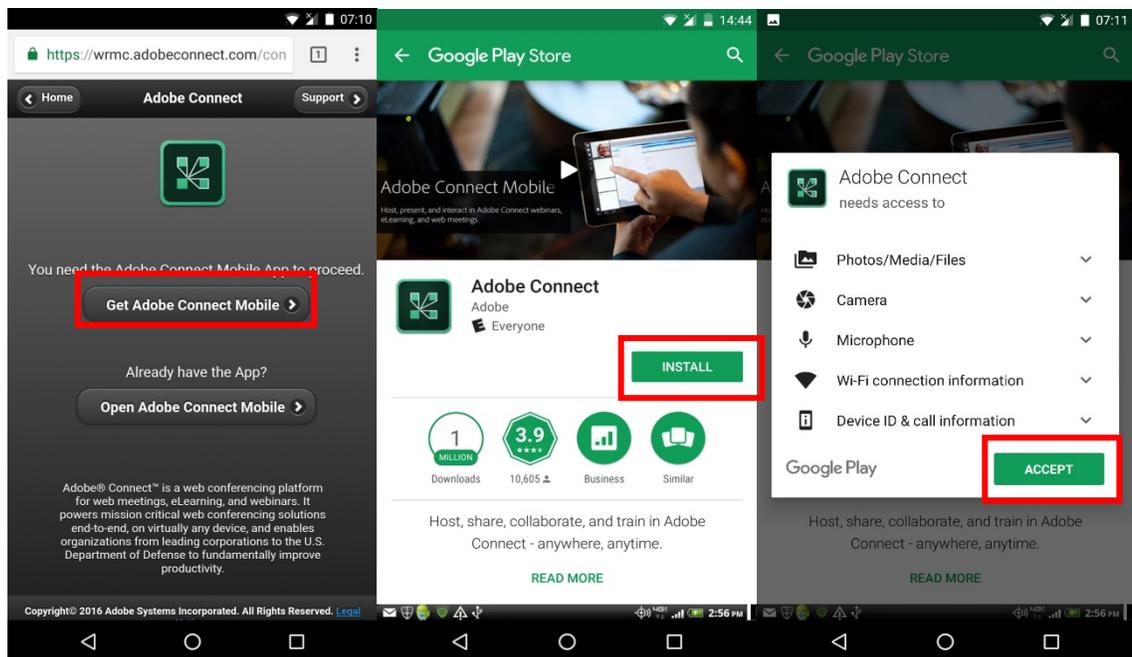
★ If you do not have the Adobe Connect application on your device, see Step 2. If you do have the app, continue with Step 3.

Adobe Connect Instructions for Patient Use

- 2.) Select “Get Adobe Connect Mobile”; Select “Open” when the dialog box appears.
You will be directed to the app store where you can download Adobe Connect for free.
- iPhone / Ipad user



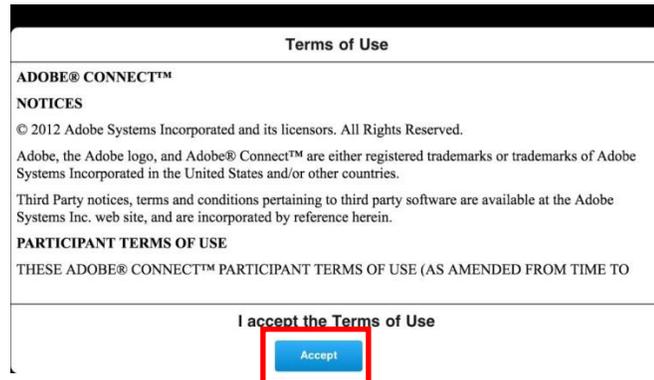
- Android phone/ tablet user



★ When the download is complete, return to the Adobe Connect Webpage in your browser

Adobe Connect Instructions for Patient Use

- 3.) Select the “Open Adobe Connect Mobile” option. Agree to the Terms of Use by selecting “Accept”



Terms of Use

ADOBE® CONNECT™

NOTICES

© 2012 Adobe Systems Incorporated and its licensors. All Rights Reserved.

Adobe, the Adobe logo, and Adobe® Connect™ are either registered trademarks or trademarks of Adobe Systems Incorporated in the United States and/or other countries.

Third Party notices, terms and conditions pertaining to third party software are available at the Adobe Systems Inc. web site, and are incorporated by reference herein.

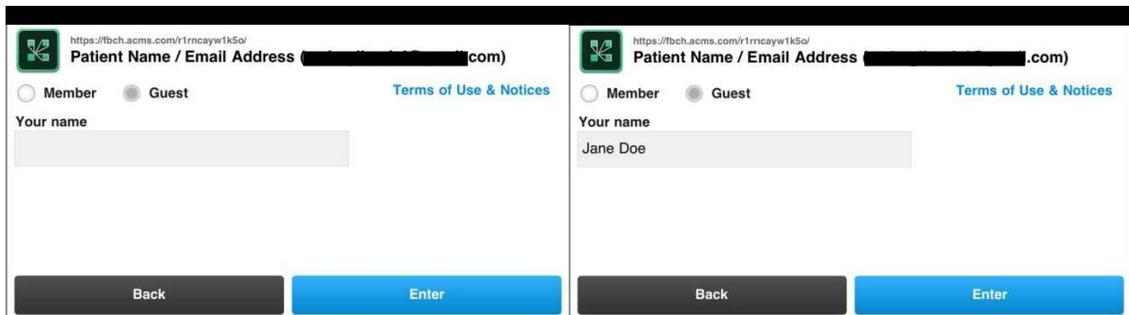
PARTICIPANT TERMS OF USE

THESE ADOBE® CONNECT™ PARTICIPANT TERMS OF USE (AS AMENDED FROM TIME TO

I accept the Terms of Use

Accept

- 4.) The URL for your appointment should automatically appear – Select “Next” to continue
- 5.) Select “Guest” sign in; Type your name in the box; Select “Enter” – You will then enter the meeting



https://fbch.acms.com/1rncayw1k5o/ Patient Name / Email Address (██████████.com)

Member Guest [Terms of Use & Notices](#)

Your name

Back Enter

https://fbch.acms.com/1rncayw1k5o/ Patient Name / Email Address (██████████.com)

Member Guest [Terms of Use & Notices](#)

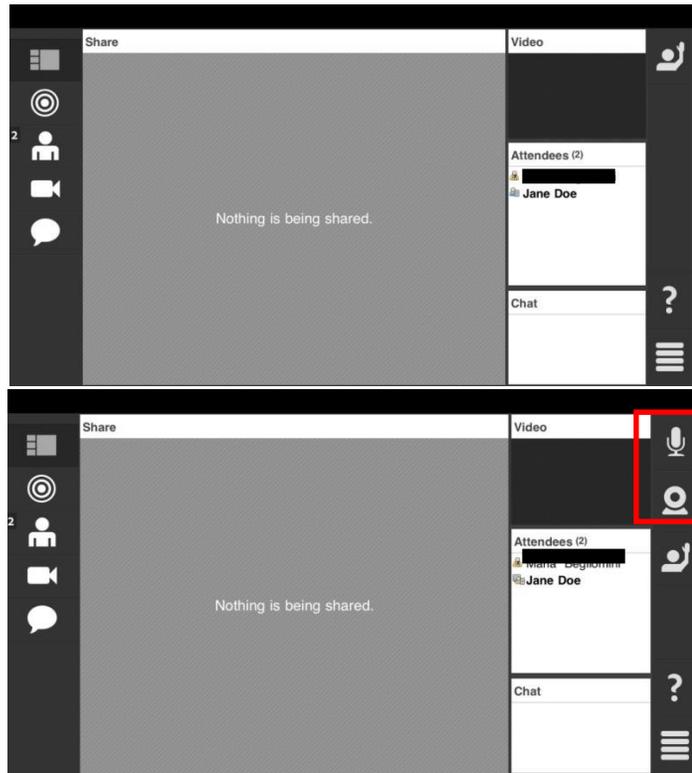
Your name
Jane Doe

Back Enter

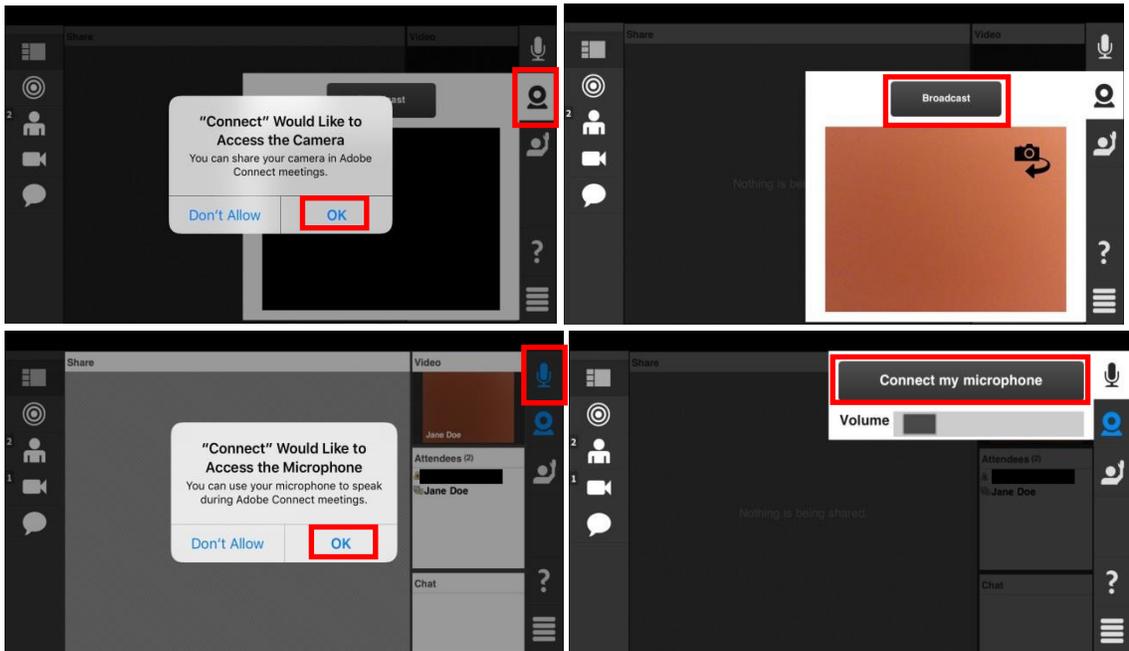


Adobe Connect Instructions for Patient Use

- 6.) Upon entering the meeting, your provider will give you access to turn on video and audio. These buttons will appear on the right side of your screen.



- 7.) Turn on your Video and Audio



★ Adjust your mic volume if necessary

Adobe Connect Instructions for Patient Use

8.) Your provider will share their video and audio.



★ To see a side by side of yourself and your provider, select the video camera icon on the left bar of your screen.

9.) To leave the meeting, simply close the App, or select the menu icon on the bottom right corner of your screen and select “Log Out”