In addition to your Secure Messaging username and password, you can now use your DS Logon credentials or CAC to sign in to Secure Messaging from the Secure Messaging Welcome Page. You can also enable single sign-on (SSO) to Secure Messaging from TRICARE Online Patient Portal (TOL PP) eliminating the need for multiple sign-ins. To enable SSO:

1. Select Secure Messaging from the TOL PP Home Page.

2. Next, you’ll need to link your Secure Messaging account. Before linking accounts be sure your Secure Messaging demographic information matches your DS Logon account information. Link your accounts by entering your Secure Messaging username and password and clicking LINK.
   
   a. If you forgot you Secure Messaging password, click Start Recovery to begin the password recovery workflow. After resetting your Secure Messaging password, you will need to enter your DS Logon credentials to finish linking your account.
   
   b. If you don’t have a Secure Messaging account, you can create an account by clicking Register here. After completing registration single sign-on will be enabled.

3. You will then be taken to your Secure Messaging Home Page. When you select Secure Messaging from TOL PP in the future, you’ll go directly to Secure Messaging without having to sign-in again.
Disabling Single Sign-On

If for some reason you want to disable SSO, you can use the Sign in with my DS LOGON or CAC option, found on your Secure Messaging Account Page.

To disable SSO:

1. After accessing your Secure Messaging account, click the Account tab at the top of the page.
2. Next, find the Sign in with my DS LOGON or CAC option and to right, under Action, click Disable.
3. Finally, click YES to confirm.

Frequently Asked Questions

Q: Can I still access Secure Messaging directly?
   A: Yes, you can access the Secure Messaging directly at www.tolsecuremessaging.com. You can use your Secure Messaging credentials (username and password), DS Logon credentials, or CAC to sign in.

Q: Will changing my DS Logon credentials impact SSO or my Secure Messaging username or password?
   A: No, your DS Logon and Secure Messaging credentials (username and password) are independent from one another, so changes to one will not impact the other nor will it impact SSO.

Q: Who do I contact with questions regarding Secure Messaging?