

TRICARE® Active Duty Dental Program



The care you need for dental health and readiness

The Active Duty Dental Program provides civilian dental care for active duty service members. The ADDP helps ensure your dental health and deployment readiness. United Concordia Companies, Inc. administers the ADDP benefit. Visit www.addp-ucci.com for more information.

THE ADDP IS FOR:



CONUS (Continental United States) ADSMs who live and work (duty location) more than 50 miles from a military dental clinic in the service area. The ADDP is also used when a military dental provider needs to refer an ADSM for civilian care. The CONUS service area includes the 50 United States, the District of Columbia, American Samoa, Guam, the Northern Mariana Islands, Puerto Rico, and the U.S. Virgin Islands.








OCONUS (Outside the continental United States) ADSMs who are enrolled in TRICARE Prime Remote Overseas. The OCONUS service area includes all other countries, island masses, and territorial waters.

The ADDP is a Department of Defense program administered by United Concordia.

VERIFYING ELIGIBILITY

Your ADDP eligibility is verified in the Defense Enrollment Eligibility Reporting System. Make sure your information in DEERS is up to date. If your eligibility can't be confirmed, your dental care will be denied.

Check or update your contact information in DEERS.

 Online	Visit https://milconnect.dmdc.osd.mil .
 Phone	800-538-9552 or 866-363-2883 (TDD/TTY)
 Fax	800-336-4416
 Mail	DMDC/DEERS Support Office 400 Gigling Rd. Seaside, CA 93955 United States of America
 In Person	Visit a Uniformed Services ID card office. Find an office near you at https://idco.dmdc.osd.mil/idco .



CONTINENTAL UNITED STATES

CONUS: WHO'S ELIGIBLE?

The ADDP is available to ADSMs of the:

- U.S. Army
- U.S. Air Force
- U.S. Navy
- U.S. Marine Corps
- U.S. Space Force
- U.S. Coast Guard
- Commissioned Corps of the U.S. Public Health Service
- Commissioned Corps of the National Oceanic and Atmospheric Administration

Who else is eligible in CONUS locations?

- **National Guard and Reserve Members**
 - National Guard and Reserve members on continuous active duty for more than 30 days.
 - National Guard members on federally funded orders for more than 30 days.
 - Those moved directly from federal orders to state orders. For example, when performing state disaster response duty as if on active duty orders for more than 30 days.
- **Early Activation Members:** Reserve Component members issued delayed-effective-date active duty orders for more than 30 days in support of a contingency operation or preplanned mission.
- **Personnel in the Transitional Assistance Management Program:** Reserve Component members discharged after more than 30 days in support of a contingency operation or preplanned mission.
- **Personnel with an approved Line of Duty determination:** Reserve Component members who incur or aggravate an injury, illness, or disease while serving on active duty for 30 days or less.
- **Wounded Warriors**
 - ADSMs getting inpatient treatment at a Department of Veteran Affairs hospital.

- ADSMs identified as a wounded warrior and getting inpatient or outpatient care at a VA hospital.
- **Foreign Force Members:** Certain foreign forces members with an approved agreement on temporary or permanent CONUS assignment. This includes a reciprocal healthcare agreement, NATO Status of Forces Agreement, or Partnership for Peace. Their orders must specify dental coverage.

CONUS: WHO ISN'T ELIGIBLE?

All others not included in the above eligibility section.

CONUS: REMOTE BENEFITS

You can find a list of covered dental services in the *Benefit Details Document* at <https://secure.addp-ucci.com/adsm/forms-and-resources>. The ADDP doesn't cover all dental procedures—and you must pay for any non-covered care you choose to receive.



The ADDP doesn't cover orthodontic services. This includes braces. Check with your service's policies before getting orthodontics or any other non-covered care. Certain orthodontic appliances could affect your dental readiness.

CONUS: SCHEDULING AN APPOINTMENT

Here's what you need to know before scheduling your ADDP dental care.

- **Use a network dentist.** You must use a United Concordia network dentist. You can find a list of network dentists at www.addp-ucci.com. If you can't find a network dentist, call **866-984-2337**. If you choose to use a non-network dentist without pre-authorization, you must pay all costs for the care you receive.
- **Get an appointment control number.** You must get an ACN from United Concordia before you get care with the ADDP. You can get an ACN at www.addp-ucci.com. You can also call **866-984-2337**.
- **Routine care.** You can coordinate routine covered dental care after you get an ACN. See page 4 for a description of routine covered dental care.
- **Specialty or other dental care.** If you need specialty or other dental care, you need an authorization from your civilian dentist. Once United Concordia approves your dentist's authorization request, you may schedule your care under the ADDP. Note that an approved authorization already includes your required ACN. See page 4 for a description of specialty and other dental care.

- **Emergency dental care.** If you need emergency dental care, you don't need an authorization or an ACN. Emergency dental care includes any treatment you may need to relieve pain, treat infection, or control bleeding. When needed to relieve pain and infection, certain root canal treatments fall under emergency dental care. Crowns, bridges, and denture services don't count as emergency dental care.



OUTSIDE THE CONTINENTAL UNITED STATES

OCONUS: WHO IS ELIGIBLE?

The ADDP is available to ADSMs of the:

- U.S. Army
- U.S. Air Force
- U.S. Navy
- U.S. Marine Corps
- U.S. Space Force
- U.S. Coast Guard
- Commissioned Corps of the U.S. Public Health Service
- Commissioned Corps of the National Oceanic and Atmospheric Administration

To be eligible for ADDP, you must be enrolled in TRICARE Prime Remote Overseas.

Also eligible in OCONUS locations:

- **National Guard and Reserve members** called or ordered to active duty for more than 30 consecutive days
- **ADSMs who require emergency dental care** while on Temporary Duty or Temporary Additional Duty status, deployed, deployed on liberty, or in an authorized leave status in a remote overseas location

OCONUS: WHO ISN'T ELIGIBLE?

All others not included in the eligibility section above.

OCONUS: REMOTE BENEFITS

You can find a list of covered dental services in the *Benefit Details Document* at <https://secure.addp-ucci.com/adsm/forms-and-resources>. Not all dental procedures are covered under the ADDP. You must pay for any non-covered care you choose to receive.



Orthodontic services aren't covered. This includes braces. Check with your service's policies before getting orthodontics or any other non-covered care. Certain orthodontic appliances could affect your dental readiness.

OCONUS: SCHEDULING AN APPOINTMENT

Here's what you need to know before scheduling your ADDP dental care.

- **Get an appointment control number.** You must get an ACN from United Concordia before getting any care under the ADDP.
- **Routine care.** Although you may coordinate your routine dental care under the ADDP after receiving an ACN, you should first call **844-653-4058**. You can find country-specific access codes at www.addp-ucci.com. United Concordia will verify your eligibility, give you an ACN, and coordinate all aspects of your care. This includes scheduling your appointments. See page 4 for a description of routine covered dental care.
- **Specialty or other dental care.** If you need specialty or other dental care, you need an authorization from your civilian dentist. Once United Concordia approves your dentist's authorization request, you can schedule your care. Note that an approved authorization already includes your required ACN. See page 4 for a description of specialty and other dental care.
- **Emergency dental care.** If you need emergency dental care, you don't need an authorization or ACN. Emergency dental care includes any treatment that you may need to relieve pain, treat infection, or control bleeding. A root canal treatment to relieve pain and infection would be considered emergency dental care. Crowns, bridges, and denture services don't count as emergency dental care.
- **Find a dentist.** To find a dentist, call **844-653-4058**. You can find country-specific access codes, as well as a list of TRICARE OCONUS Preferred Dentists, at www.addp-ucci.com.



ADDP ROUTINE AND SPECIALTY CARE DEFINED

Routine Dental Care

Routine covered dental services, such as exams, cleanings, and fillings, are marked with an “R” in the *Benefit Details Document* at <https://secure.addp-ucci.com/adsm/forms-and-resources>.

You need an ACN before getting ADDP routine care. ADDP routine care must be:

- A covered benefit
- Less than \$750 (U.S. dollars) per procedure or appointment
- Not more than a cumulative total of \$1,500 (U.S. dollars) for treatment plans completed within a consecutive 12-month period

Specialty and Other Dental Care

Specialty covered dental services are marked with an “S” in the *Benefit Details Document* at <https://secure.addp-ucci.com/adsm/forms-and-resources>.

The ADDP requires authorization before getting certain services. These services include:

- Specialty care, like crowns, bridges, dentures, and periodontal treatment
- Dental care costing more than \$750 (U.S. dollars) per procedure or appointment
- Dental care with a cumulative total of more than \$1,500 (U.S. dollars) for treatment plans completed within a consecutive 12-month period

LOOKING FOR More Information?

The ADDP has exclusions, exceptions, waiting periods, limitations, and terms that may affect your dental care and costs. Go to www.tricare.mil/addp or www.addp-ucci.com, or call ADDP customer service.

TRICARE Active Duty Dental Program

United Concordia Companies, Inc.
www.addp-ucci.com

866-984-2337 (CONUS)
844-653-4058 (OCONUS)

Country-specific access codes are available on the ADDP website.

You can call United Concordia customer service representatives Sunday at 6 p.m. ET through Friday at 10 p.m. ET and Saturday from 8 a.m. to 5 p.m. ET, except holidays. They can help you in English, German, Italian, Japanese, Korean, or Spanish.

CONUS Claims

United Concordia Companies, Inc.
ADDP Claims
P.O. Box 69429
Harrisburg, PA 17106

OCONUS Claims

United Concordia Companies, Inc.
ADDP Claims
P.O. Box 69497
Harrisburg, PA 17106

General Inquiries

United Concordia Companies, Inc.
ADDP Unit
P.O. Box 69430
Harrisburg, PA 17106

Email via the Contact Us form at www.addp-ucci.com.

An Important Note About TRICARE Program Information

At the time of publication, this information is current. It's important to remember that TRICARE policies and benefits are governed by public law and federal regulations. Changes to TRICARE programs are continually made as public law and/or federal regulations are amended. **Military hospital and clinic guidelines and policies may be different than those outlined in this publication.** For the most recent information about the Active Duty Dental Program, contact United Concordia Companies, Inc.

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