Are you a surrogate for a DOD beneficiary? We've made it easier for designated surrogates to access health information for the patients they support. Surrogates can better manage health care with access to the MHS GENESIS Patient Portal. MHS GENESIS is the electronic health record for the DOD.

Surrogate Types:

Health care agents	Legal guardians	Special guardians

What is surrogacy?

Surrogacy is a legal status. It lets you act on behalf of another individual for specific purposes. You can be a surrogate for someone even if they aren't your family member.

Do you need to access DOD electronic health records for someone else? If so, DOD must first certify you as a surrogate, a personal or legal representative of the patient. This is done through an application process.

This process uses:

- DD Form 3005 "Application for Surrogate Association for DOD Self-Service (DS) Logon"
- The Defense Enrollment Eligibility Reporting System, or DEERS

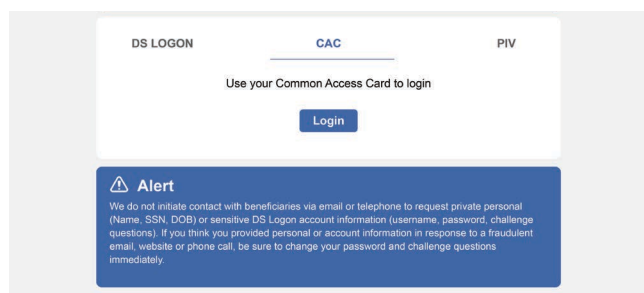Applicable law, such as state law, will allow surrogacy. After the surrogate legal relationship exists, you can then access a patient's records.

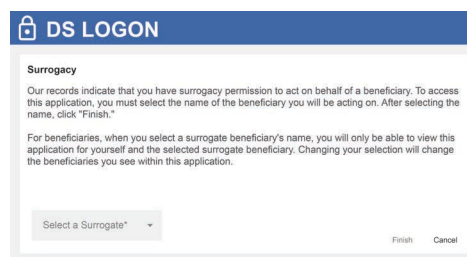## How can I access the MHS GENESIS Patient Portal as a DOD-certified surrogate?

Visit https://my.mhsgenesis.health.mil. You must set up a new account or log into an existing account.

You can log in using a:

- **CAC** (if you have a smart card reader)
- **Username/password** (assigned during registration)
- **PIV card** (if you have a smart card reader)

Each time you log in to the MHS GENESIS Patient Portal, you can choose to log in as yourself or as a surrogate for someone else.

I can't access the MHS GENESIS Patient Portal. What should I do?

Visit https://gsc.health.mil/portal. You can submit a case, chat with an agent, or call the Global Service Center at 800-600-9332.

I have questions about DOD surrogate status. Whom do I contact?

Contact the nearest military ID card office. Find an office by using the RAPIDS ID Card Office Locator at https://idco.dmdc.osd.mil/idco/locator. You can also use the locator to make an appointment.

Want to learn more about surrogacy?

Visit https://myaccess.dmdc.osd.mil/identitymanagement and choose "Need Support." Or you can call the Defense Manpower Data Center at 800-368-3665.

MHS GENESIS is a registered trademark of the Department of Defense, Defense Health Agency. All rights reserved.