



Referrals and authorizations extended for 180 days



With provider offices across the country rescheduling patient appointments due to the COVID-19 outbreak, we recognize some already-approved authorizations for TRICARE patients may expire before pandemic restrictions are lifted. In an effort to support access to care and reduce administrative burden for providers and beneficiaries, we have automatically extended certain outpatient referrals and authorizations an additional 180 days from the expiration date. The number of approved visits does not change.

Note: TRICARE eligibility guidelines still apply. Additionally, certain TRICARE benefits are only available to specific beneficiary categories (for example, dependents of active duty sponsors).

The following outpatient care types are excluded from the 180-day extension:

- Active duty Supplemental HealthCare Program (SHCP) waivers
- Audiology / Hearing aids
- Autism Care Demonstration (ACD)
- Behavioral healthcare
- Department of Veterans Affairs (DVA)/Department of Defense (DoD) Memorandum of Agreement (MOA)
- Durable Medical Equipment (DME)
- Hemodialysis
- Home healthcare
- Infusions
- Line of Duty (LOD)
- Maternity-related services
- Orthotics/Prosthetics
- Stem cell transplant