



TRICARE® Pharmacy Program

TRICARE offers several convenient ways to fill prescriptions

The TRICARE Pharmacy Program provides prescription drugs through military pharmacies, TRICARE Pharmacy Home Delivery, and TRICARE retail network and non-network pharmacies.

The TRICARE Pharmacy Program is available to all TRICARE-eligible beneficiaries registered in the Defense Enrollment Eligibility Reporting System (DEERS), except those enrolled in the US Family Health Plan. It is essential that you keep information in DEERS up to date for you and your family members to ensure TRICARE eligibility.

Express Scripts, Inc. (Express Scripts) administers the TRICARE pharmacy benefit, which includes retail pharmacies in the United States and U.S. territories (*Guam, the Northern Mariana Islands, Puerto Rico, and the U.S. Virgin Islands*),* TRICARE Pharmacy Home Delivery, and stateside specialty pharmacy services. Your options for filling your prescription depend on the type of drug your provider prescribes. For more information, visit www.express-scripts.com/TRICARE or call **1-877-363-1303**.

Unless otherwise noted, use the information at the end of this fact sheet to contact Express Scripts with questions about your pharmacy benefit. For general information about TRICARE pharmacy coverage, visit www.tricare.mil/pharmacy.

* Currently, there are no TRICARE retail network pharmacies in American Samoa.

MILITARY PHARMACIES

At military pharmacies, you may receive up to a 90-day supply of most medications at no cost. Most military pharmacies accept prescriptions from both civilian and military providers, regardless of whether you are enrolled at a military hospital or clinic. To check the availability of a particular drug, contact the nearest military pharmacy in person or by phone. For more information, visit www.tricare.mil/militarypharmacy.

TRICARE PHARMACY HOME DELIVERY

There is no cost for TRICARE Pharmacy Home Delivery for active duty service members (ADSMs). For all other beneficiaries, there is no cost to receive up to a 90-day supply of generic formulary medications. Copayments apply for brand-name and non-formulary medications (*up to a 90-day supply*). Home delivery is best suited for maintenance medications, which are medications you take on a regular basis for chronic health conditions (*e.g., high cholesterol, high blood pressure*). Prescriptions are delivered to you with free standard shipping, and refills can be easily ordered online, by phone, or by mail. Home delivery also provides you with convenient notifications about your order status, refill reminders, and assistance in renewing expired prescriptions. For information about using home delivery overseas, see the *Overseas Pharmacy Benefit* section of this fact sheet.

You can reduce your out-of-pocket costs by moving your current retail maintenance medication prescriptions to TRICARE Pharmacy Home Delivery. You may also convert your current military pharmacy prescriptions to home delivery (*copayments apply to brand-name and non-formulary medications*). To get started, call **1-877-363-1303** or visit www.express-scripts.com/TRICARE and click on “TRICARE Pharmacy Home Delivery.”

TRICARE RETAIL NETWORK PHARMACIES

You may fill prescriptions at TRICARE retail network pharmacies (*one copayment for each 30-day supply*) when you present your prescription along with your uniformed services identification card or Common Access Card to the pharmacist. This option allows you to fill your prescriptions without having to submit a claim. You have access to more than 57,000 TRICARE retail network pharmacies in the United States and the U.S. territories of Guam, the Northern Mariana Islands, Puerto Rico, and the U.S. Virgin Islands. Currently, there are no TRICARE retail network pharmacies in American Samoa. To find a TRICARE retail network pharmacy, visit www.tricare.mil/networkpharmacy.

This fact sheet is **not** all-inclusive. For additional information, please visit www.tricare.mil.

Note: Some non-formulary drugs are only covered through home delivery. Check with Express Scripts before filling prescriptions for non-formulary drugs at a TRICARE retail network pharmacy.

NON-NETWORK PHARMACIES

At non-network pharmacies, you pay full price for your medication and file a claim for reimbursement. Reimbursements are subject to deductibles, out-of-network cost-shares, and TRICARE-required copayments. All deductibles must be met before any reimbursement can be made.

FORMULARY AND NON-FORMULARY DRUGS

The Department of Defense (DoD) established a uniform formulary, which is a list of covered generic and brand-name drugs. This formulary also contains a third tier of medications

that are designated as non-formulary. Prescriptions for non-formulary drugs can be filled, but at a higher cost to beneficiaries. To determine if a drug is part of the TRICARE formulary, visit www.express-scripts.com/tricareformulary.

GENERIC DRUGS

Generic drugs are medications approved by the U.S. Food and Drug Administration that are clinically equivalent to brand-name medications. In most cases, generic drugs help save you money while still providing the same safe, effective treatment as brand-name drugs.

It is DoD policy to generally use generic medications instead of brand-name medications whenever possible. If a generic-equivalent drug does not exist, the brand-name drug is filled at the brand-name copayment. If you get a brand-name drug that is not considered medically necessary when a

PHARMACY COSTS

The cost of filling your prescription will depend on the drug tier and the type of pharmacy you use. For more information about pharmacy costs, use the Pharmacy Cost Calculator tool at www.tricare.mil/pharmacy.

Pharmacy Copayments (February 1, 2016–January 31, 2017)

Pharmacy Type	Formulary Drugs		Non-Formulary Drugs (Tier 3) ¹
	Generic (Tier 1)	Brand Name (Tier 2)	
Military Pharmacy (up to 90-day supply)	\$0	\$0	Not available
TRICARE Pharmacy Home Delivery (up to 90-day supply)	\$0	\$20	\$49
TRICARE Retail Network Pharmacy (up to 30-day supply)	\$10	\$24	\$50 ²
Non-Network Pharmacy (up to 30-day supply) ³	TRICARE Prime/TRICARE Prime Remote for Active Duty Family Members (TPRADFM): 50% cost-share applies after the point-of-service (POS) deductible is met TRICARE Standard and TRICARE Extra: \$24 or 20% of the total cost (whichever is greater) after the annual deductible is met	TRICARE Prime/TPRADFM: 50% cost-share applies after the POS deductible is met TRICARE Standard and TRICARE Extra: \$24 or 20% of the total cost (whichever is greater) after the annual deductible is met	TRICARE Prime/TPRADFM: 50% cost-share applies after the POS deductible is met TRICARE Standard and TRICARE Extra: \$50 or 20% of the total cost (whichever is greater) after the annual deductible is met

1. Approval is required for active duty service members (ADSMs). Non-formulary drugs may be obtained free of charge by ADSMs only if medical necessity is established. All other beneficiaries will pay the copayments listed above. Medical-necessity information should be submitted along with the prescription. For more information, visit www.tricare.mil/pharmacy.

2. Some non-formulary drugs are only covered through home delivery. Check with Express Scripts, Inc. before filling prescriptions for non-formulary drugs at a retail network pharmacy.

3. To have a 90-day supply of a prescription filled, pay the copayment for each 30-day supply.

generic equivalent is available, you are responsible for the entire cost of the prescription. A brand-name drug with a generic equivalent may be filled **only** after your provider completes a clinical assessment that shows the brand-name drug is medically necessary. Express Scripts must grant approval. Forms and medical-necessity criteria are available online at www.express-scripts.com/tricareformulary or by calling Express Scripts at **1-877-363-1303**.

COMPOUND DRUGS

Compound drugs are made by a pharmacist mixing multiple ingredients to create a prescription drug that is specific to a beneficiary's needs. TRICARE screens all prescriptions for compound drugs to ensure each ingredient is safe, effective, and covered by TRICARE. If a compound drug does not pass the initial screening, your pharmacist may be able to use a different, approved ingredient, your provider may prescribe a different drug, or your provider may request a prior authorization (*if the prior authorization is denied, you can appeal that decision*). For more information, visit www.tricare.mil/compounddrugs.

SPECIALTY DRUGS

Specialty drugs are usually high-cost and self-administered. They include injectable, oral, or infused drugs that treat serious chronic conditions (*e.g., multiple sclerosis, rheumatoid arthritis, hepatitis C*). These drugs typically require special storage and handling, and are not readily available at your local pharmacy. Specialty medications may also have side effects that require nurse and/or pharmacist monitoring.

The Specialty Medication Care Management program offers continuous health evaluation, ongoing monitoring, assessment of educational needs, and management of medication use. If you or your provider orders a specialty medication from TRICARE Pharmacy Home Delivery, you will receive additional information about the program.

Certain specialty medications may only be available through home delivery or select retail specialty pharmacies in the TRICARE retail pharmacy network. To find a specialty pharmacy that can fill your prescription, visit www.express-scripts.com/TRICARE/pharmacy.

TOBACCO-CESSATION MEDICATIONS

TRICARE covers prescription and over-the-counter (OTC) medications to help you quit tobacco. Covered tobacco-cessation medications are available at no cost through TRICARE Pharmacy Home Delivery and at military pharmacies. Tobacco-cessation medications are not covered when purchased at retail pharmacies. Visit www.tricare.mil/quittobacco for more information to help you quit.

Note: Covered tobacco-cessation medications are available in the United States for all TRICARE beneficiaries age 18 and older who are not eligible for Medicare. Overseas, the medications are available to ADSMs and their dependents enrolled in a TRICARE Prime option at military pharmacies and through TRICARE Pharmacy Home Delivery (*where available, including in the U.S. territories [American Samoa, Guam, the Northern Mariana Islands, Puerto Rico, and the U.S. Virgin Islands]*).

QUANTITY LIMITS

TRICARE has established quantity limits on certain medications, which means that the DoD only pays for a specified, limited amount of medication each time you have your prescription filled. Quantity limits are often applied to ensure the medications are safely and appropriately used. Exceptions to quantity limits may be made if the prescribing provider is able to justify medical necessity.

PRIOR AUTHORIZATION

To ensure that some medications are used appropriately, prior authorization may be required before the prescription can be filled. Medications requiring prior authorization may include, but are not limited to, prescription drugs specified by the DoD, brand-name medications with a generic equivalent, medications with age limitations, and medications prescribed for a quantity exceeding normal limits. Search www.express-scripts.com/tricareformulary for your medication to determine if it requires prior authorization.

FILING A PHARMACY CLAIM

You do not need to file pharmacy claims if you fill prescriptions at a military pharmacy, through TRICARE Pharmacy Home Delivery, or at a TRICARE retail network pharmacy. However, if you fill a prescription at a non-network pharmacy in the United States or U.S. territories, you must pay the full price of your prescription and file a claim with Express Scripts for reimbursement. For pharmacy claim information, visit www.tricare.mil/pharmacyclaims.

OTHER HEALTH INSURANCE

TRICARE pays after your other health insurance (OHI) (*except for Medicaid, TRICARE supplements, the Indian Health Service, and certain others*). To minimize out-of-pocket costs, fill prescriptions at a TRICARE retail network pharmacy that your OHI also covers. If you have OHI prescription coverage, you cannot use TRICARE Pharmacy Home Delivery unless the medication is not covered by your OHI or you have met the OHI benefit cap. Visit www.tricare.mil/ohi for more information.

OVERSEAS PHARMACY BENEFIT

Overseas, you may fill prescriptions at military pharmacies. Otherwise, you will need to fill prescriptions at host nation (*overseas*) pharmacies, pay the full cost up front, and file a claim with the TRICARE Overseas Program claims processor for reimbursement. You must submit proof of payment with all overseas pharmacy claims. For more information, visit www.tricare.mil/pharmacyclaims.

TRICARE Pharmacy Home Delivery is only available overseas if you have an APO/FPO address or are assigned to a U.S. Embassy or Consulate. You must have a prescription from a U.S.-licensed provider. Refrigerated medications cannot be shipped to APO/FPO addresses. Beneficiaries residing in Germany cannot use the home delivery option due to country-specific legal restrictions. If you live in Germany, fill your prescriptions at military pharmacies or host nation pharmacies.

OTC drugs are not covered overseas. This includes drugs that are considered OTC in the United States, even when they require a prescription in a foreign country.

Note: In the Philippines, you are required to use certified pharmacy providers. For more information, visit www.tricare-overseas.com/philippines.htm.

TRICARE FOR LIFE

If you are eligible for TRICARE and have Medicare Part A and Medicare Part B, you are automatically covered by TRICARE For Life (TFL). All TRICARE beneficiaries, including those covered by TFL, are eligible to use the pharmacy benefit. There is usually little or no benefit to purchasing a Medicare prescription drug plan if you have TRICARE. As long as you remain TRICARE-eligible, you do not need Medicare Part D. For additional information about TFL, visit www.tricare.mil/tfl.

FOR INFORMATION AND ASSISTANCE

<p>N TRICARE North Region Health Net Federal Services, LLC 1-877-TRICARE (1-877-874-2273) www.hnfs.com</p>	<p>S TRICARE South Region Humana Military, a division of Humana Government Business 1-800-444-5445 HumanaMilitary.com</p>	<p>W TRICARE West Region UnitedHealthcare Military & Veterans 1-877-988-WEST (1-877-988-9378) www.uhcmilitarywest.com</p>
<p>O TRICARE Overseas Program (TOP) Regional Call Center—Eurasia-Africa¹ +44-20-8762-8384 (<i>overseas</i>) 1-877-678-1207 (<i>stateside</i>) tricarelon@internationalsos.com</p>	<p>O TOP Regional Call Center—Latin America and Canada¹ +1-215-942-8393 (<i>overseas</i>) 1-877-451-8659 (<i>stateside</i>) tricarephl@internationalsos.com</p>	<p>O TOP Regional Call Centers—Pacific¹ Singapore: +65-6339-2676 (<i>overseas</i>) 1-877-678-1208 (<i>stateside</i>) sin.tricare@internationalsos.com Sydney: +61-2-9273-2710 (<i>overseas</i>) 1-877-678-1209 (<i>stateside</i>) sydricare@internationalsos.com</p>
<p>TRICARE Pharmacy Program 1-877-363-1303 1-877-540-6261 (TDD/TTY) www.express-scripts.com/TRICARE www.tricare.mil/pharmacy</p>	<p>TRICARE Pharmacy Program General Correspondence and TRICARE Pharmacy Home Delivery Express Scripts P.O. Box 52150 Phoenix, AZ 85072</p>	<p>TRICARE Pharmacy Program Stateside Claims Express Scripts P.O. Box 52132 Phoenix, AZ 85072</p>

1. For toll-free contact information, visit www.tricare-overseas.com.

An Important Note About TRICARE Program Information

At the time of publication, this information is current. It is important to remember that TRICARE policies and benefits are governed by public law and federal regulations. Changes to TRICARE programs are continually made as public law and/or federal regulations are amended. **Military hospital and clinic guidelines and policies may be different than those outlined in this publication.** For the most recent information, contact the TRICARE pharmacy contractor or your local military pharmacy. The TRICARE program meets the minimum essential coverage requirement under the Affordable Care Act.

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